

Student Complaints Log 09'

7-22-08	09-S101	Collins College	J.B.	Student signed up for animation program and placed in different program. Seeking refund	CC forwarded to full Board for review. 1-29-09 Brd dismissed with no violations
8-15-08	09-S102	University of Phoenix	J.O.	Teacher Certification	CC forwarded to full Board for review. 4-20-09 Brd dismissed with no violations
8-18-08	09-S103	Anthem Online	H.M.	Refund due to on-line failures w/ school.	12-9-08 CC dismissed with no violations
8-15-08	09-S104	Anthem Online	C.E.	Refund - Over charged	3-26-09 CC dismissed with no violations
8-15-08	09-S105	SWCNM	E.A.	Published policy - GPA under 2.5	12-9-08 CC entered into Consent Agreement, \$1000 civil penalty for refund violation
8-19-08	09-S106	National Laser Institute	R.K.	Unable to get a job	12-9-08 CC dismissed, student did not complete grievance procedure
8-25-08	09-S107	The Bryman School	M.J.	LOA/ Externship	12-9-08 CC dismissed with no violations
9-8-08	09-S108	Anthem Online	R.T.	Failure to comply w/published policy	C.C. forwarded to full Board for review. 3-26-09 Board issued Letter of Concern
9-8-08	09-S109	U of Phx. Online	D.W.	F/A problems	12-9-08 CC dismissed with no violations. Student appealed to the Board. 1-29-09 Board dismissed with no violations
9-11-08	09-S110	Prescott College	S.S.	School did not disclose would not qualify teaching credentials	12-9-08 CC dismissed with no violations.
11-4-08	09-S111	SWCNM	D.P.	Expulsion	12-29-08 CC dismissed with no violations

1-9-09	09-S112	Universal Technical Institute - MMI	E.B.	Teacher Classroom Issues	3-26-09 Board dismissed with no violations
2-1-09	09-S113	The Providence Institute	C.B.	Wrongful Termination	3-26-09 CC requested more info. 6-25-09 CC dismissed with no violations. Student appealed to the Board. 12-21-09 Board determined that the student lacks the standing to appeal
2-2-09	09-S114	University of Phoenix	T.L.	Refund – computer issues	Student did not complete G.P. - closed
2-3-09	09-S115	University of Phoenix	C.F.	ADA Policy Issues	Student did not complete G.P. - closed
2-11-09	09-S116	Anthem Online	C.C.	Lack of Quality Instruction, student did not complete G.P. sent letter to student & school 4-15-09	Forwarded to Aug. Board meeting. 6-25-09 Cited Violation, Consent agreement and Order
4-20-09	09-S117	Scottsdale Culinary Inst.	D.M.	Terminated w/out following printed policy	6-25-09 CC dismissed with no violations
5-5-09	09-S118	Grand Canyon University	A.S.H.	Refund issue	9-24-09 Issued a Letter of Concern.
5-21-09	09-S119	Grand Canyon University	R.S.	Refund, Scholarship.	9-24-09 CC postponed for more info. 12-21-09 Board dismissed with no violation
5-22-09	09-S120	Grand Canyon University	N.C.	Refund, Scholarship	9-24-09 CC dismissed with no violation
6-22-09	09-S121	Collins College	G.P.	Failure to comply with policies and admission requirements	9-24-09 CC dismissed with no violations. Student appealed. 12-21-09 Board determined student lacks standing to appeal.

6-10-09	09-S122	CSI	T.S.	Externship	9-24-09 CC cites 1 violation; 32-305 1 (10); and return the money. * Combined with 12/09 hearing. 12-21-09 Combined hearing of License denial and complaint. Findings: Multiple Violations. License denied
6-3-09	09-S123	Kaplan University	A.A.W.	Enrollment process	Student did not complete G.P. - closed
6-14-09	09-S124	High-Tech/ Anthem	I.K.II	Inquiry # 09-I41 Accreditation concerns	9-24-09 Dismissed w. no violations
6-15-09	09-S125	University of Phoenix	J.T.	Previously an inquiry Refund	9-24-09 CC postponed until December 09 meeting. More information needed. 12-21-09 Board dismissed with no violations.