

## Arizona State Board for Private Postsecondary Education

## AMENDED AGENDA COMPLAINT COMMITTEE MEETING 1400 W. Washington, Conference Room B-1

## December 21, 2009

Matters on the Agenda may be discussed in Executive Session for the purpose of obtaining legal advice, pursuant to A.R.S. § 38-431.03(A)(3). The Committee reserves the right to change the order of the Agenda items with the exception of Hearings. The Committee may take legal action on any Agenda item discussed.

I. Call to Order:

11:30 a.m.

II. Approval of the Complaint Committee Minutes: September 24, 2009

III. Non-Student Complaints:

a. #10-NS02

National Personal Training Institute

Complainant: State Board

IV. Student Complaints:

a. #09-SÎ19

Grand Canyon University

Complainant: R.S.

b. #09-S125

University of Phoenix

Complainant: J.T.

V. Call to the Public: Public input is encouraged. Presentation should be limited to five minutes. Please be aware, however, that the Committee may not discuss, consider or take action at this meeting on any item not scheduled on the Agenda. During the meeting, additional public comment may be requested, but is generally not allowed.

## VI. ADJOURNMENT

Teleconference Participation: Persons may attend the meeting or may participate by telephone by calling: (866) 751-5726, then enter Room number: \*6323253\* (The star key must be used). If a caller is disconnected, participation may be resumed by calling back. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting Saundra Williams at 602/542-5716. Requests should be made as early as possible to allow time to arrange the accommodation.

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