

Student Complaints Log 14'

8-1-2013	14-S001	Community Kitchen	Z.J.	Z.J. alleged she was not allowed to "exercise her due process" regarding the student grievance procedure. She indicated she was receiving unequal or unfair treatment in her classes compared to Caucasian students. Students do not pay tuition.	9-26-2013 The Complaint Committee found no violations of Statute and Board rules and voted to dismiss the complaint.
8-10-2013	14-S002	Kaplan	H.H.	Complainant H.H. alleged that she has been unsuccessful in finding employment because she has no certification, which she stated can't obtain without 2-years verifiable experience in medical billing and coding field.	9-26-2013 The Complaint Committee found no violations of Statute and Board rules and voted to dismiss the complaint.
6-27-2013	14-S003	Argosy University	A.J.	Failure to follow published administrative policy Wrongful termination	1-10-2014, the Complaint Committee for the Arizona State Board voted to forward this complaint to the full Board for review. It was requested to allow Argosy and A.J. to attempt to come to a resolution. 2-27-2014 At the Board meeting, A.J. and the institution found a resolution and A.J. was re-admitted. The State

					Board found no violations of Statute and Board rules and voted to dismiss the complaint.
8-22-2013	14-S004	Penn Foster	M.S.	M.S. submitted a complaint against Penn Foster College alleging false and misleading advertising on its website. He states the school makes statements that the school is accredited nationally.	9-26-13 Complaint Committee found no violations of Statute and Board rules and voted to dismiss the complaint.
8-8-2013	14-S005	American Institute of Dental Assisting	K.S.	Unfair treatment Failure to follow institutional policies K.S. submitted her complaint against American Institute of Dental Assisting (AIDA) alleging that AIDA did not help her to successfully complete the Dental Assisting program. At the time of her enrollment, K.S. disclosed that she had a self- diagnosed learning disability, which she alleges was not given help.	9-26-13 Complaint Committee found no violations of Statute and Board rules and voted to dismiss the complaint.
8-30-2013	14-S006	Southwest College of Naturopathic Medicine	M.J.	Complainant alleged: Grievance procedure language does not allow for review after 5 days SCNM failed to	1-10-14 Complaint Committee found no violations of Statute and Board rules and voted to dismiss the complaint.

				<p>negotiate in good faith in an attempt for a positive resolution with students issue regarding a chair for his disability</p> <p>Possible retaliation for filing a report for child sex crimes by a SCNM facility member</p> <p>SCNM violated its student discipline procedures</p> <p>Non-compliance with ADA requirements</p>	
1-10-2014	14-S007	Northcentral University	A.A.	<p>Discrimination, Retaliatory grading, Negative Behavior</p>	<p>3-27-2014 Complaint Committee finding no violations of statute or Board rules that govern private postsecondary institutions in Arizona voted to dismiss the complaint</p> <p>During discussion, the Committee cautioned NCU regarding its automated messages that was given to A.A. stating his success with SAP, but had terminated him for Student Code of Conduct violations.</p>

1-2-2014	14-S008	Western International University	M.M.	SAP Issues Student requested the opportunity to complete her program after her GPA fell below the required 3.0 SAP requirement	3-27-2014 Complaint Committee meeting, WIU had resolved the issue that was presented in the complaint,. Finding no violations of statute or Board rules that govern private postsecondary institutions in Arizona and a positive resolution, the committee voted to dismiss the complaint
1-6-2014	14-S009	Anthem College	C.G.	Job Placement Incidents of Harassment	3-27-14 Complaint Committee found no violations of Statute and Board rules and voted to dismiss the complaint.
3-3-2014	14-S010	L.S. Coding & Education	S.S.	Refund	3-27-2014 Complaint Committee found no violations of Statute and Board rules and voted to dismiss the complaint. At the meeting, the committee recommended a 50% refund , which L.S. Coding agreed.
2-27-2014	14-S011	Anthem College	T.S.	Wrongful Termination	3-27-2014 Complaint Committee voted to forward the complaint to the State Board for further review. During the discussion, the committee noted

					<p>concerns with the lack of written documentation to justify the termination.</p> <p>April 21, 2014 Arizona State Board found no violations of Statute and Board rules and voted to dismiss the complaint.</p>
1-3-2013	14-S012	University of Phoenix	D.H.	Transfer Credits	3-27-14 Complaint Committee found no violations of Statute and Board rules and voted to dismiss the complaint.