Non-Student Complaints Log 13'

9-23-2012	13-NS5000	Performance Training Institute	State Board	PTI received a Show Cause order issued in September 2011, which included concerns that the Arizona operation is more than a call center. The commission stated that the following in its report: "a significant portion of the school's operation, education support services and administration are carried out in Scottsdale, Arizona."	9-27-12 Complaint Committee voted to open a complaint and monitor the Show Cause issued by ACCSC.
10-25-2012	13-NS5001	Classic Cooking Academy	State Board	ACCET Show Cause	10-25-2012 Board meeting reviewed the ACCET Show Cause Order placed on CCA and voted to open a complaint and monitor the situation.
12-3-12	13-NS502	Vocational career Institute, School of Masonry	J.O. and M.O.	Complaint was submitted by M.O. a student who completed the program and his brother who co-signed a Sallie Mae loan, stating the school's poor program and requested a refund under STRF	12-11-12, Complaint Committee voted to dismiss the complaint for lack of jurisdiction. The school closure and the student successfully complaint the program.