



Arizona State Board for Private Postsecondary Education

AGENDA

COMPLAINT COMMITTEE MEETING

1400 W. Washington, Conference Room B-1

Phoenix, AZ 85006

September 26, 2013

Matters on the Agenda may be discussed in Executive Session for the purpose of obtaining legal advice, pursuant to A.R.S. § 38-431.03(A)(3). The Committee reserves the right to change the order of the Agenda items with the exception of Hearings. The Committee may take legal action on any Agenda item discussed.

I. Call to Order: 1:00 p.m.

II. Discussion and action on the Complaint Committee Minutes: June 27, 2013

III. Determination to open a complaint – A.T. Still University

IV. Non-Student complaint

a. #14-NS501 Creighton University

V. Student Complaints:

a. #14-S001 Community Kitchen
Complainant: Z.J.

b. #14-S002 Kaplan College
Complainant: H.H.

c. #14-S004 Penn Foster
Complainant: M.S.

d. #14-S005 American Institute of Dental Assisting
Complainant: K.S.

VI. Call to the Public: Public input is encouraged. *Presentation should be limited to five minutes.* Please be aware, however, that the Committee may not discuss, consider or take action at this meeting on any item not scheduled on the Agenda. During the meeting, additional public comment may be requested, but is generally not allowed.

VII. ADJOURNMENT

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Teleconference Participation: Persons may attend the meeting or may participate by telephone by calling 1-877-820-7831 **Participate Pass code: 969561#** (The pound key must be used). If a caller is disconnected, participation may be resumed by calling back. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting Cassandra Pinon at 602/542-5709. Requests should be made as early as possible to allow time to arrange the accommodation.