



# Arizona State Board for Private Postsecondary Education

## AGENDA COMPLAINT COMMITTEE MEETING 1400 W. Washington, Conference Room B-1 Phoenix, AZ 85007

September 25, 2014

Matters on the Agenda may be discussed in Executive Session for the purpose of obtaining legal advice, pursuant to A.R.S. § 38-431.03(A)(3). The Committee reserves the right to change the order of the Agenda items with the exception of Hearings. The Committee may take legal action on any Agenda item discussed.

**I. Call to Order: 1:00 p.m.**

**II. Discussion and action on the Complaint Committee Minutes: July 31, 2014**

**III. Determination to open a complaint – Stevens Henager/Independence University (Call Center)**

**IV. Determination to open a complaint – Examination Preparation Institute, Inc., an unlicensed institution**

**V. Student Complaints:**

- a. #14-S011 ITT Technical Institute  
Complainant: R.S.

**VI. Call to the Public:** Public input is encouraged. *Presentation should be limited to five minutes.* Please be aware, however, that the Committee may not discuss, consider or take action at this meeting on any item not scheduled on the Agenda. During the meeting, additional public comment may be requested, but is generally not allowed.

## VII. ADJOURNMENT

**Teleconference Participation:** Persons may attend the meeting or may participate by telephone by calling 1-877-820-7831 **Participate Pass code: 969561#** (The pound key must be used). If a caller is disconnected, participation may be resumed by calling back. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the Board office at 602/542-5709. Requests should be made as early as possible to allow time to arrange the accommodation.

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