



Arizona State Board for Private Postsecondary Education

AGENDA COMPLAINT COMMITTEE MEETING 1400 W. Washington, Conference Room B-1

September 22, 2011

Matters on the Agenda may be discussed in Executive Session for the purpose of obtaining legal advice, pursuant to A.R.S. § 38-431.03(A)(3). The Committee reserves the right to change the order of the Agenda items with the exception of Hearings. The Committee may take legal action on any Agenda item discussed.

I. Call to Order: 10:00 a.m.

II. Discussion and action on the Complaint Committee Minutes: June 23, 2011

III. Arizona Automotive Institute – Determination to open complaint
Texas Workforce Commission and United State Department of Education actions

IV. Non-student complaint:

- a. #11-NS006 Dunlap-Stone University
Complainant: Anonymous
- b. #11-NS007 Dunlap-Stone University
Complainant: J.P.
- c. #11-NS009 Phoenix Computer Academy
Complainant: State Board
- d. #12-NS001 Tucson College
Complainant: J.L.

V. Student Complaints:

- a. #12-S001 Penn Foster College
Complainant: G.T.
- b. #12-S002 Penn Foster College
Complainant: A.A.
- c. #12-S003 Grand Canyon University
Complainant: C.S.
- d. #11-S004 Grand Canyon University
Complainant: F.M.
Complainant: D.F.
- e. #11-S006 Lamson College
Complainant: J.W.

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VI. Call to the Public: Public input is encouraged. *Presentation should be limited to five minutes.* Please be aware, however, that the Committee may not discuss, consider or take action at this meeting on any item not scheduled on the Agenda. During the meeting, additional public comment may be requested, but is generally not allowed.

Phone:
602-542-5709

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VII. ADJOURNMENT

Teleconference Participation: Persons may attend the meeting or may participate by telephone by calling: (866) 751-5726, then enter Room number: *6323253* (The star key must be used). If a caller is disconnected, participation may be resumed by calling back. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting Cassandra Pinon at 602/542-5709. Requests should be made as early as possible to allow time to arrange the accommodation.