



# Arizona State Board for Private Postsecondary Education

## AGENDA COMPLAINT COMMITTEE MEETING 1400 W. Washington, Conference Room B-1

December 13, 2011

Matters on the Agenda may be discussed in Executive Session for the purpose of obtaining legal advice, pursuant to A.R.S. § 38-431.03(A)(3). The Committee reserves the right to change the order of the Agenda items with the exception of Hearings. The Committee may take legal action on any Agenda item discussed.

- I. **Call to Order:** 10:00 a.m.
- II. **Discussion and action on the Complaint Committee Minutes: September 22, 2011**
- III. **Determination to open a complaint**
  - a. Collins College/Stanford Brown College
- IV. **Non-student complaint:**
  - a. #11-NS003 N.P.T.I  
Complainant: State Board
  - b. #12-NS002 Dunlap Stone University  
Complainant: V.S.
  - c. #12-NS504 Fortis College  
Complainant: B.W.
  - d. #12-NS505 The Refrigeration School  
Complainant: G.M.
- V. **Student Complaints:**
  - a. #12-S002 Penn Foster College  
Complainant: A.A.
  - b. #12-S004 Grand Canyon University  
Complainant: F.M.
  - c. #12-S005 Brown Mackie College  
Complainant: D.F.
  - d. #12-S007 Pima College  
Complainant: A.V.
  - e. #12-S008 ITT Technical Institute  
Complainant: C.F.
  - f. #12-S009 Arizona Medical Training Institute  
Complainant: R.B.

1400 WEST  
WASHINGTON  
ROOM 260

PHOENIX,  
ARIZONA  
85007

Phone:  
602-542-5709

FAX:  
602-542-1253

Website:  
www.ppse.az.gov

- VI. **Call to the Public:** Public input is encouraged. *Presentation should be limited to five minutes.* Please be aware, however, that the Committee may not discuss, consider or take action at this meeting on any item not scheduled on the Agenda. During the meeting, additional public comment may be requested, but is generally not allowed.

## **VII. ADJOURNMENT**

Teleconference Participation: Persons may attend the meeting or may participate by telephone by calling: (866) 751-5726, then enter Room number: \*6323253\* (The star key must be used). If a caller is disconnected, participation may be resumed by calling back. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting Cassandra Pinon at 602/542-5709. Requests should be made as early as possible to allow time to arrange the accommodation.