



# Arizona State Board for Private Postsecondary Education

## AGENDA COMPLAINT COMMITTEE MEETING 1400 W. Washington, Conference Room B-1

January 24, 2013

Matters on the Agenda may be discussed in Executive Session for the purpose of obtaining legal advice, pursuant to A.R.S. § 38-431.03(A)(3). The Committee reserves the right to change the order of the Agenda items with the exception of Hearings. The Committee may take legal action on any Agenda item discussed.

- I. **Call to Order: 9:00 am**
- II. **Discussion and action on the Complaint Committee Minutes: September 27, 2012**
- III. **Discussion and action on the Complaint Committee Minutes: December 11, 2012**
- IV. **Student Complaints:**
  - a. #13-S001 Grand Canyon University  
Complainant: M.G.
  - b. #13-S006 Grand Canyon University  
Complainant: L.W./K.B.
  - c. #13-S009 University of Phoenix  
Complainant: R.D.
  - d. #13-S015 Thunderbird School of Global Management  
Complainant: S.M.

**VI. Call to the Public:** Public input is encouraged. *Presentation should be limited to five minutes.* Please be aware, however, that the Committee may not discuss, consider or take action at this meeting on any item not scheduled on the Agenda. During the meeting, additional public comment may be requested, but is generally not allowed.

#### IV. ADJOURNMENT

**Teleconference Participation:** Persons may attend the meeting or may participate by telephone by calling 1-877-820-7831 Participate Pass code: 969561# (The pound key must be used). If a caller is disconnected, participation may be resumed by calling back. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting Cassandra Pinon at 602/542-5709. Requests should be made as early as possible to allow time to arrange the accommodation.

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